



**Rutgers**  
**Voorhees Transportation Center**

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Designing Streets for People LLC

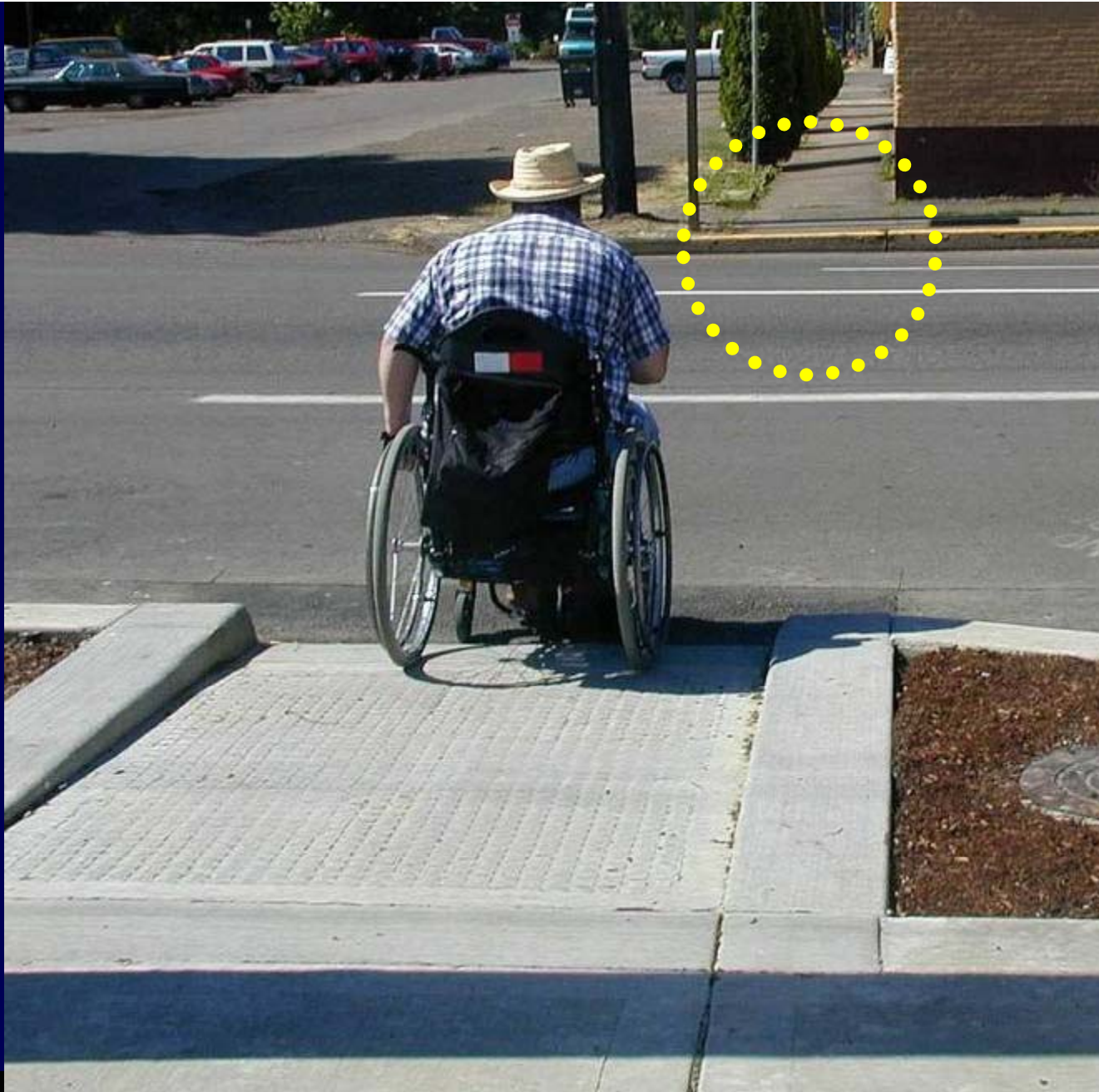














# We know how to build right



# Yet many roads are built like this



Recently completed IL 64 expansion with destinations on both sides of the road. Can you spot the pedestrian?





# What is a Complete Street?



**A Complete Street is safe, comfortable & convenient for travel via automobile, foot, bicycle, & transit**





# What is a Complete Streets policy?

Ensures that the **entire right-of-way** is designed for all users



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Ensures that the **entire right-of-way** is designed for all users





# Complete streets policies provide for all users



US Access Board





# Why have a complete streets policy?

- To make the needs of all users the **default** for **everyday** transportation planning practices



# Why have a complete streets policy?

- To gradually create a complete **network** of roads that serve all users



# Why have a complete streets policy?

To shift  
transportation  
investments so  
they create better  
streets  
**opportunistically**





# Why have a complete streets policy?

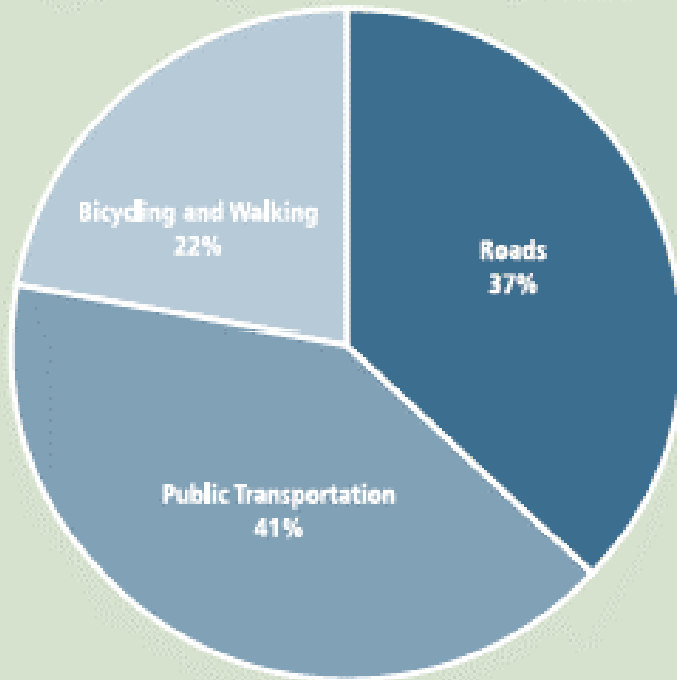
➤ To save **money**:

Retrofits cost more  
than getting it right  
initially



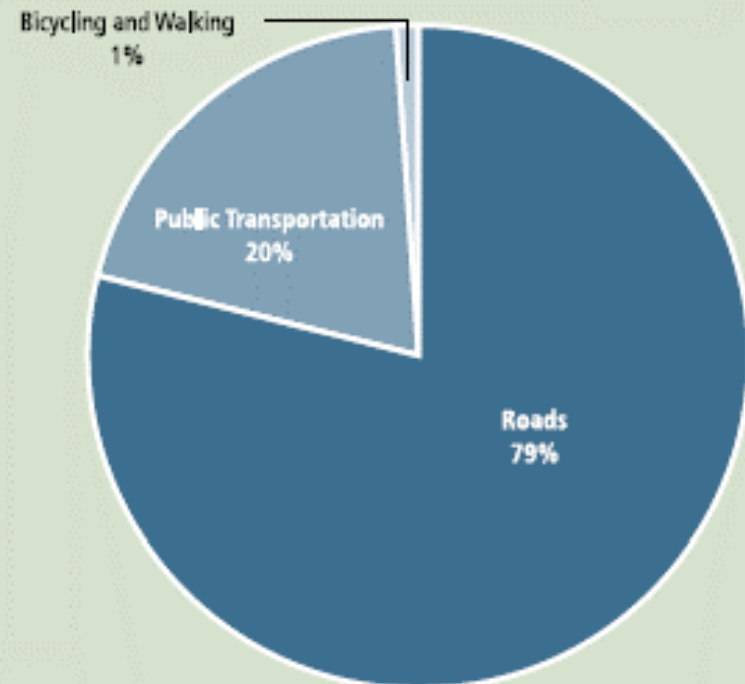
# Americans want complete streets

How Respondents Would Allocate Transportation Funding



Roads	37%
Public Trans	41%
Bike/walk	22%

How Transportation Funding is Currently Allocated



Roads	79%
Public Trans	20%
Bike/walk	1%



From Active Transportation for America: the case for Increased federal investment in bicycling and walking. RTC 2008

# Everyone wins with Complete Streets





# Benefits: older Americans

- **21% over 65** do not drive
- Over 50% of non-drivers **stay at home** on a given day because they lack travel options
- 54% of older Americans living in inhospitable neighborhoods say they'd **walk and ride more** often if things improved



# Benefits: **health**

- Now Americans move without moving
- 60% are at risk for **diseases** associated with **inactivity**:
  - Obesity
  - Diabetes
  - High blood pressure
  - Other chronic diseases



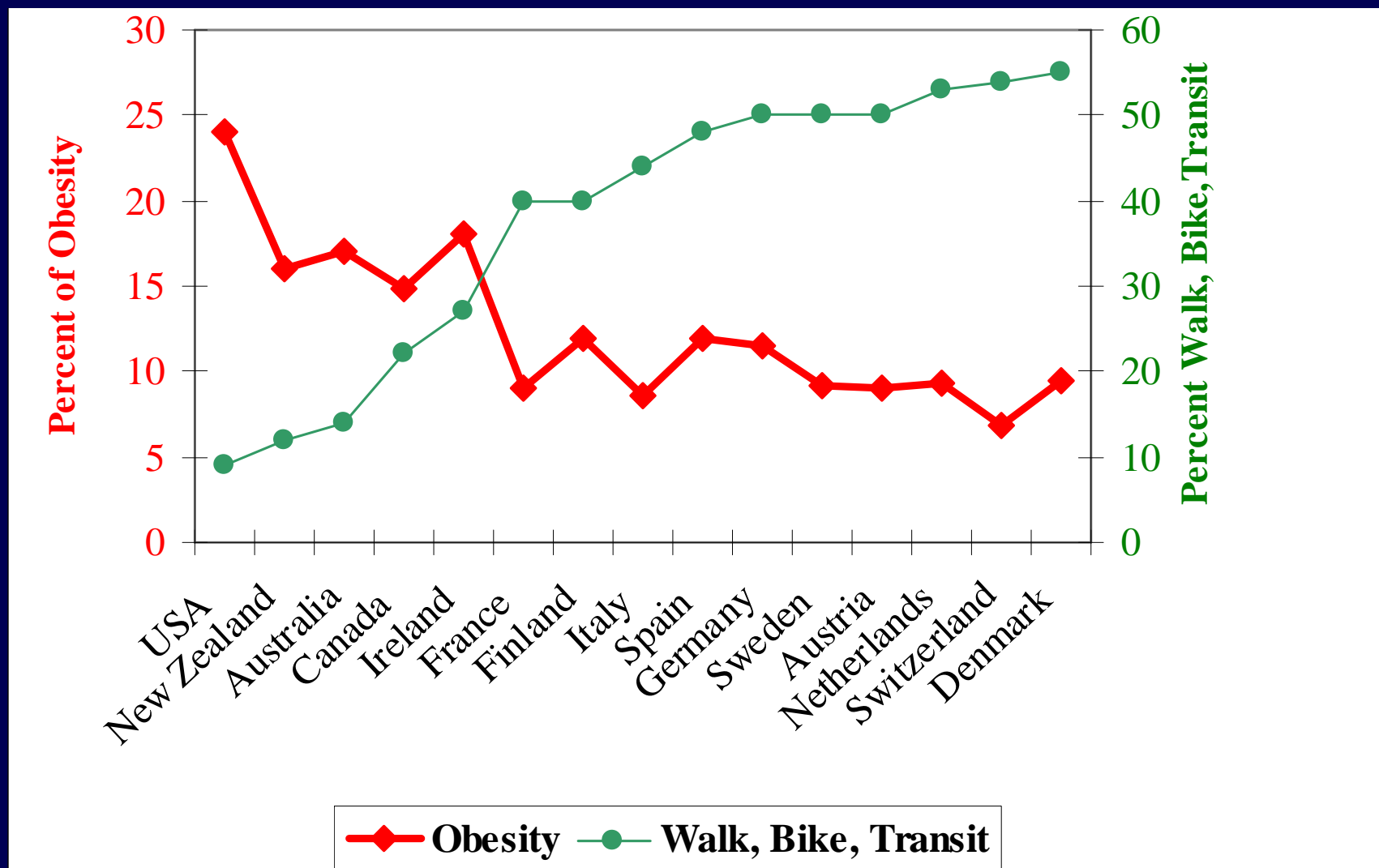
# Benefits: **physical activity**

- Residents more likely to **walk** in a neighborhood w/ **sidewalks**
- Cities with more **bike lanes** have higher levels of **bicycling**
- 1/3 of regular **transit users** meet **minimum daily physical activity** requirement during their commute





# Benefits: physical activity



Source: Pucher, "Walking and Cycling: Path to Improved Public Health,"  
Fit City Conference, NYC, June 2009

# Benefits: **safety**

- **Intersections** designed for pedestrians can reduce pedestrian risk by 28%
- **Sidewalks** reduce pedestrian crash risk by 88%



# Benefits: **people with disabilities**

- Improved mobility for disabled people and reduced need for expensive paratransit service





# Benefits: better use of transit funds



A year of **paratransit service**  
for a daily commuter:  
\$38,500



Making a transit stop  
**accessible:**  
\$7,000-\$58,000

Source: Maryland Transit Administration



# Benefits: **the environment**

- Fewer emissions
- Less noise pollution
- Less wear & tear on our roads
- Less need to widen roads



# Benefits: **Less need to widen roads**

## Trips in metro areas:

- **50%** - less than 3 miles
- **28%** - less than 1 mile:
  - **65%** of trips under 1 mile are now taken by car





# Benefits: **the economy & your wallet**

- Multi-modal streets:
  - Increase home values
  - Revitalize retail
  - People can leave their car at home



# CS changes intersection design







# CS changes bicycling







# CS changes transit









# CS changes accessibility









# Complete Streets is NOT:

- A design **prescription**
  - A mandate for **immediate** retrofit
  - A **silver bullet**; other initiatives must be addressed:
    - *Land use (proximity, mixed-use)*
    - *Environmental concerns*
    - *VMT reduction (ie, pricing, gas taxes)*
- ✓ (but complete streets will help!)



# What does a complete street look like?

- One size doesn't fit all:
  - Complete Streets doesn't mean **every** street has sidewalks, bike lanes and transit



# What does a complete street look like?



There is no magic formula





# The many types of Complete Streets



**One crossing completes a Safe Route to School**



# The many types of Complete Streets



**Shoulder bikeways on rural roads**





# The many types of Complete Streets



**Busy multi-modal thoroughfares**





# The many types of Complete Streets



**Transit routes**

# The many types of Complete Streets



**Suburban thoroughfares**





# The many types of Complete Streets



**Residential skinny streets**





# The many types of Complete Streets



**Low traffic streets**

# The many types of Complete Streets



**Historic Main Street**





# Complete Streets & Context Sensitive Solutions

- Complete Streets doesn't mean **every street** has sidewalks, bike lanes, transit
- Context sensitivity:
  1. External context: land use
  2. Internal context: who is **likely to use** the street - bicyclists, pedestrians, transit users, drivers?



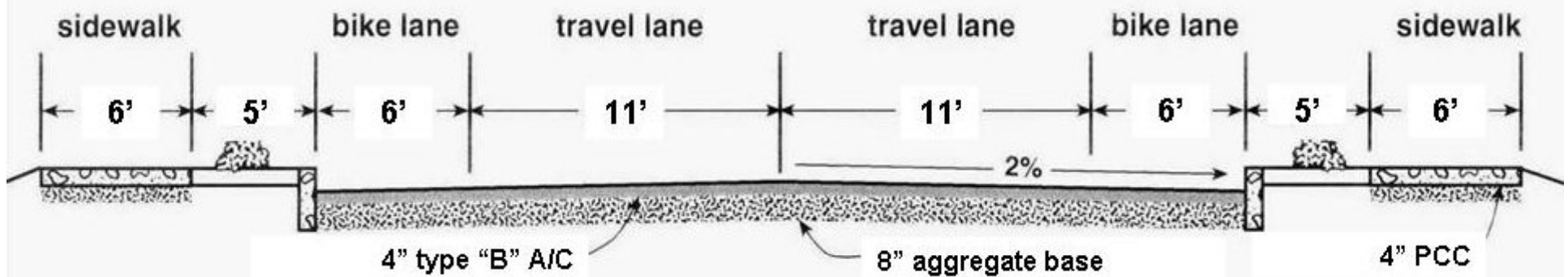


# What do the design guides tell us?

The AASHTO “Green Book” states:

“Sidewalks are **integral parts** of city streets”

Not added to – a part of!



“Shoulders are desirable on <...> urban arterials”

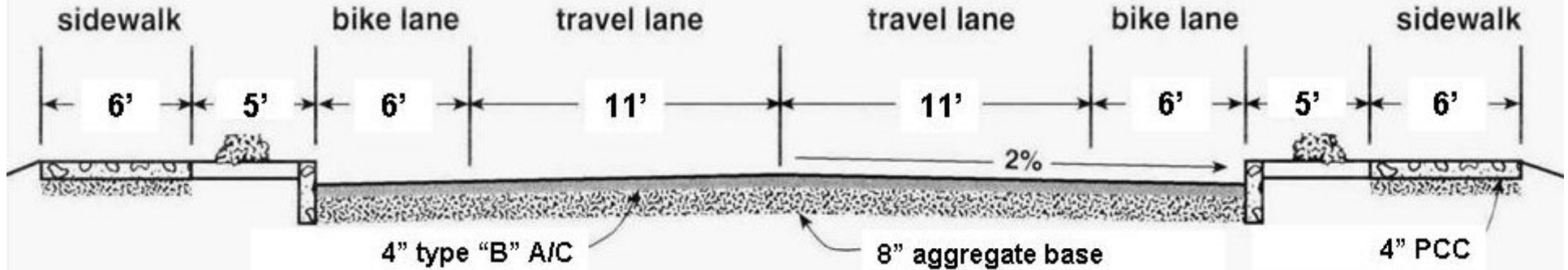
Bike lanes are shoulders reserved for bicycle use!

AASHTO: American Association of State Highway and Transportation Officials  
Green Book: A Policy on Geometric Design of Highways and Streets



# Permission

Many transportation engineers and planners know how to build good streets; they're seeking permission to do so



# What about funding?

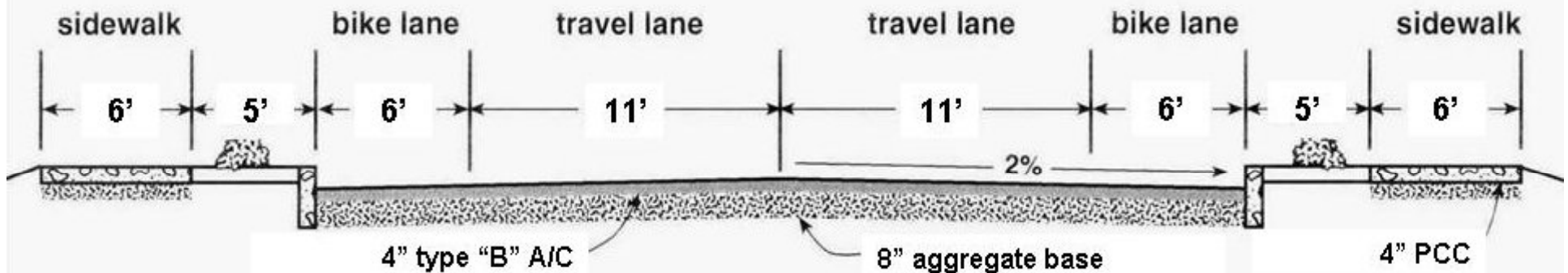
- Complete streets is about using **existing resources** differently:
  - STP, Equity Bonus, CMAQ, TE, State, Bond measures, gas tax, sales taxes, and now the stimulus \$... the usual suspects
- While retrofit funding is important, it is not necessary to get started
- **Additional** funding is not needed





# Does it cost more?

1. Avoid costly retrofits
2. Minimal additional funding
3. Save money with better design
4. Better benefit/cost: more people use street





## Reverses Burden of Proof

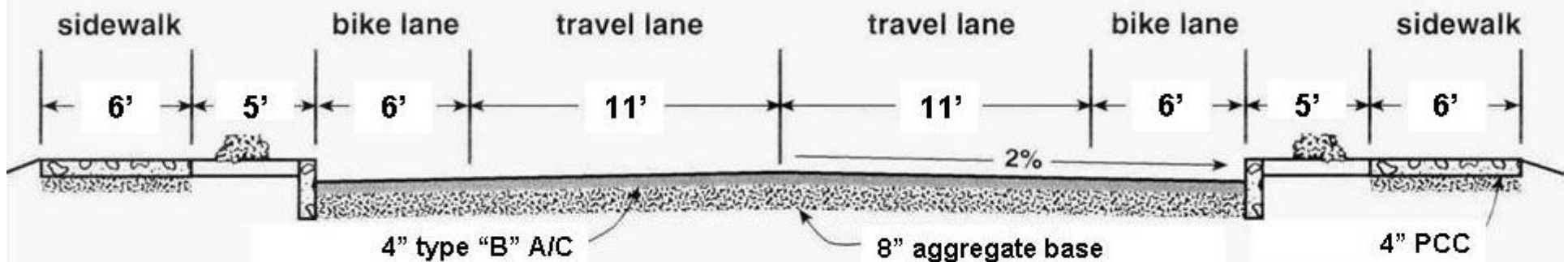
- Not justification FOR ped, bike transit
- Assume Complete Streets and explain why ped, bike transit not included



# Common decision-making processes

Based just on:

- The original “project scope”
- “Checklists”
- ***Can we instead balance needs?***
  - *Invest wisely?*
  - *Make the project scope more complete?*
  - *Complete Streets is the answer*





# Decisions Based on Project Scope: Checklists & triggers

Old way: Project scoping  
checklist **requires justifying**  
sidewalks, bikeways, transit

➤ Check **No**, end of story

New way: Reverse burden of  
proof

➤ Assume **Yes**, or justify why **not**



**Reversed burden of proof** assumes sidewalks, bikeways, transit...

... with exceptions:

- No expected users = **no need**, *even in the future*
- Costs disproportionately high **relative to need**, or
- Other factors indicate **no need**, *even in the future*



**No sidewalks needed**



**Slow speed, no need for bike lanes**





## Performance Measures

- Performance measures – are we measuring what matters?
- What should we measure to ensure Complete Streets?

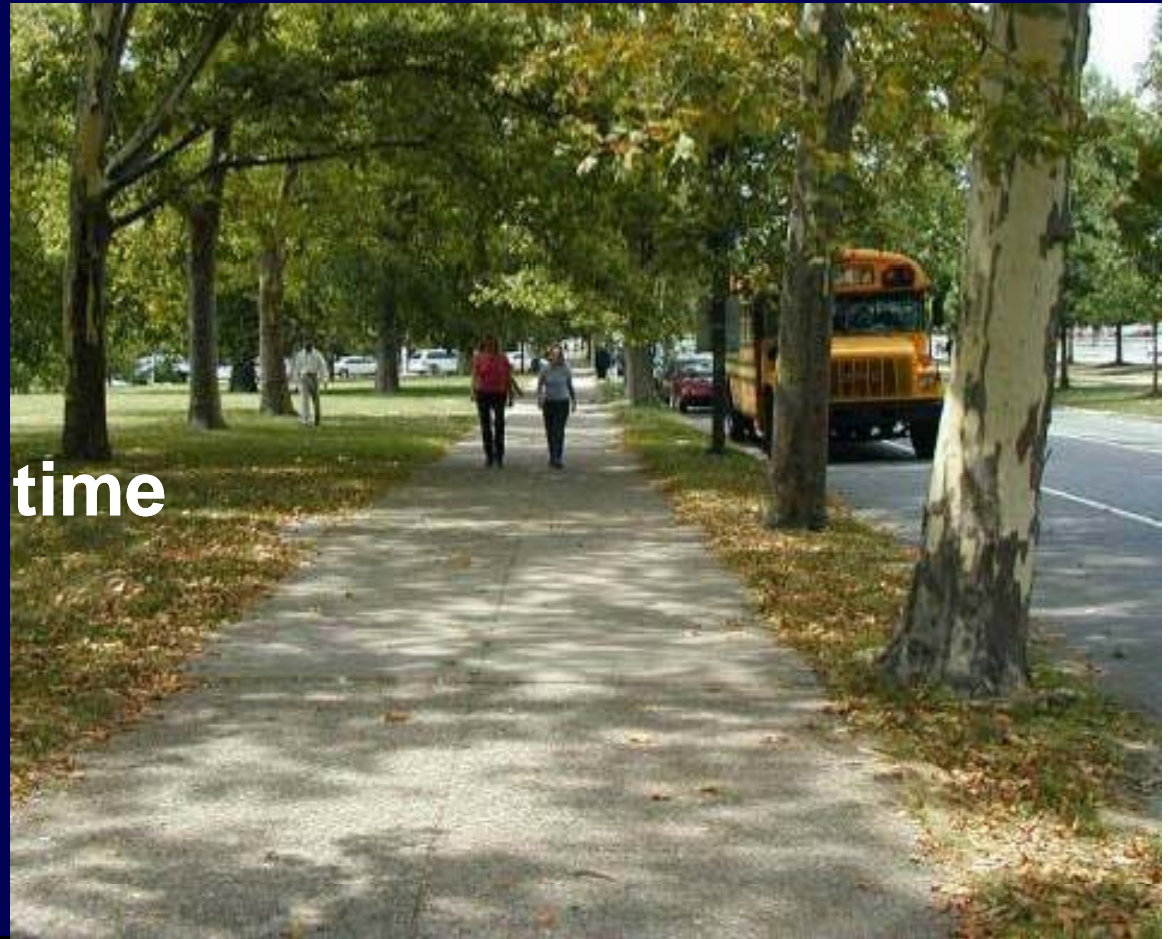




# What each mode needs

All travelers seek a similar experience:

- Convenience
- Safety
- Comfort
- Access
- Reasonable travel time
- Low cost
- Reliability
- **Speed?**



# Different goals => different outcomes



Both designs based on same design manuals



# What should the street do?

We need to ask for more than

- More pavement
- More capacity

## What else could we measure on a street project?





# Sample Measures

- Reduced speed
- Reduced crashes
- Increase on-street parking use
- Increase walking
- Increase bicycling
- Decrease noise
- Increase neighborhood and business satisfaction



## **Case study: Edgewater Drive (Orlando FL) Resurfacing Project**

- Repaving project scheduled in FDOT 5-year work plan
- FDOT open to 3-lane option if City takes over jurisdiction
- Changes must be accepted by neighborhood and business associations; city must conduct before/after studies



**Before**



**Concept**





**Reality: Before**







**Reality: After**

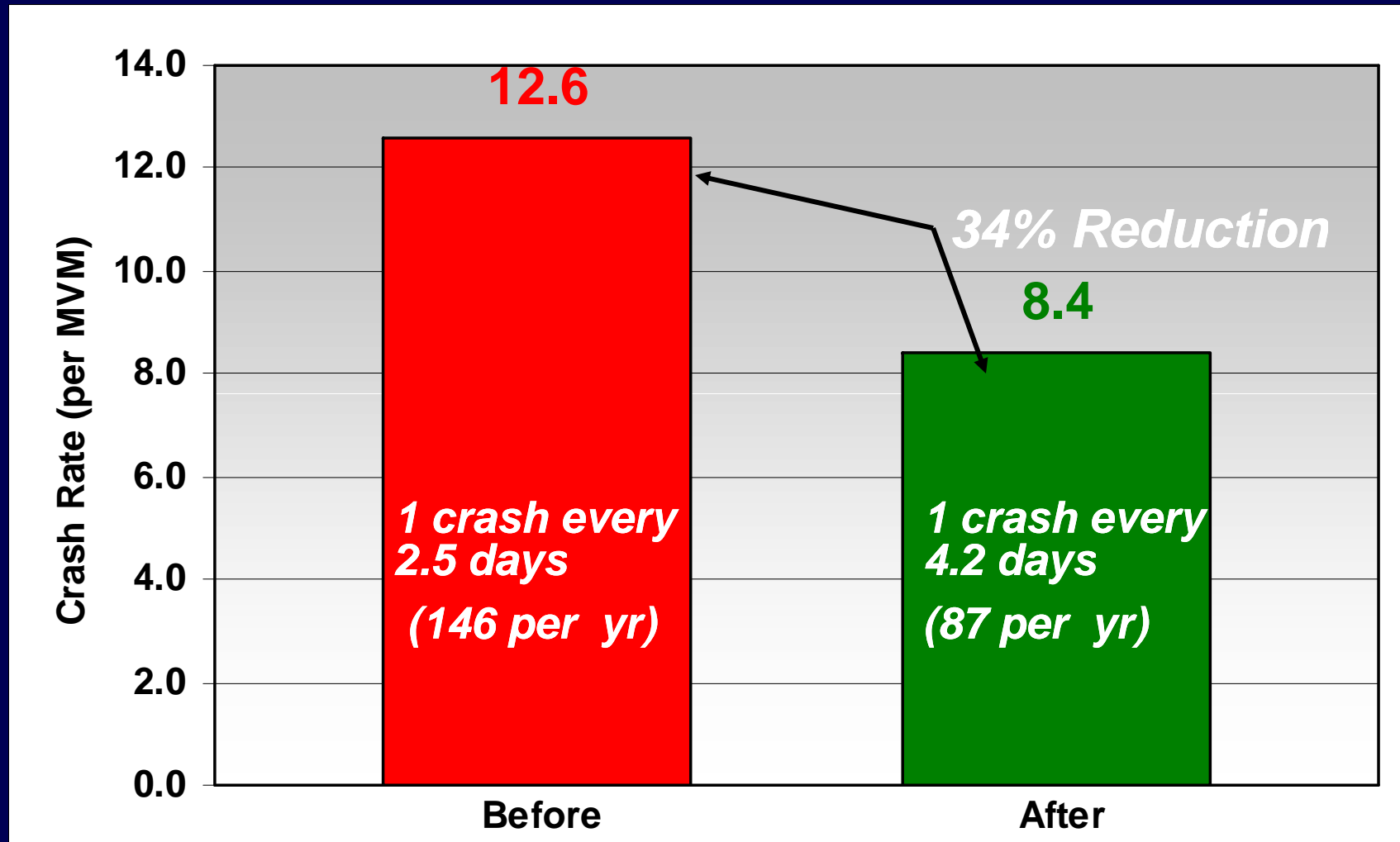




# Springfield Avenue/ Rt 124 Maplewood, NJ

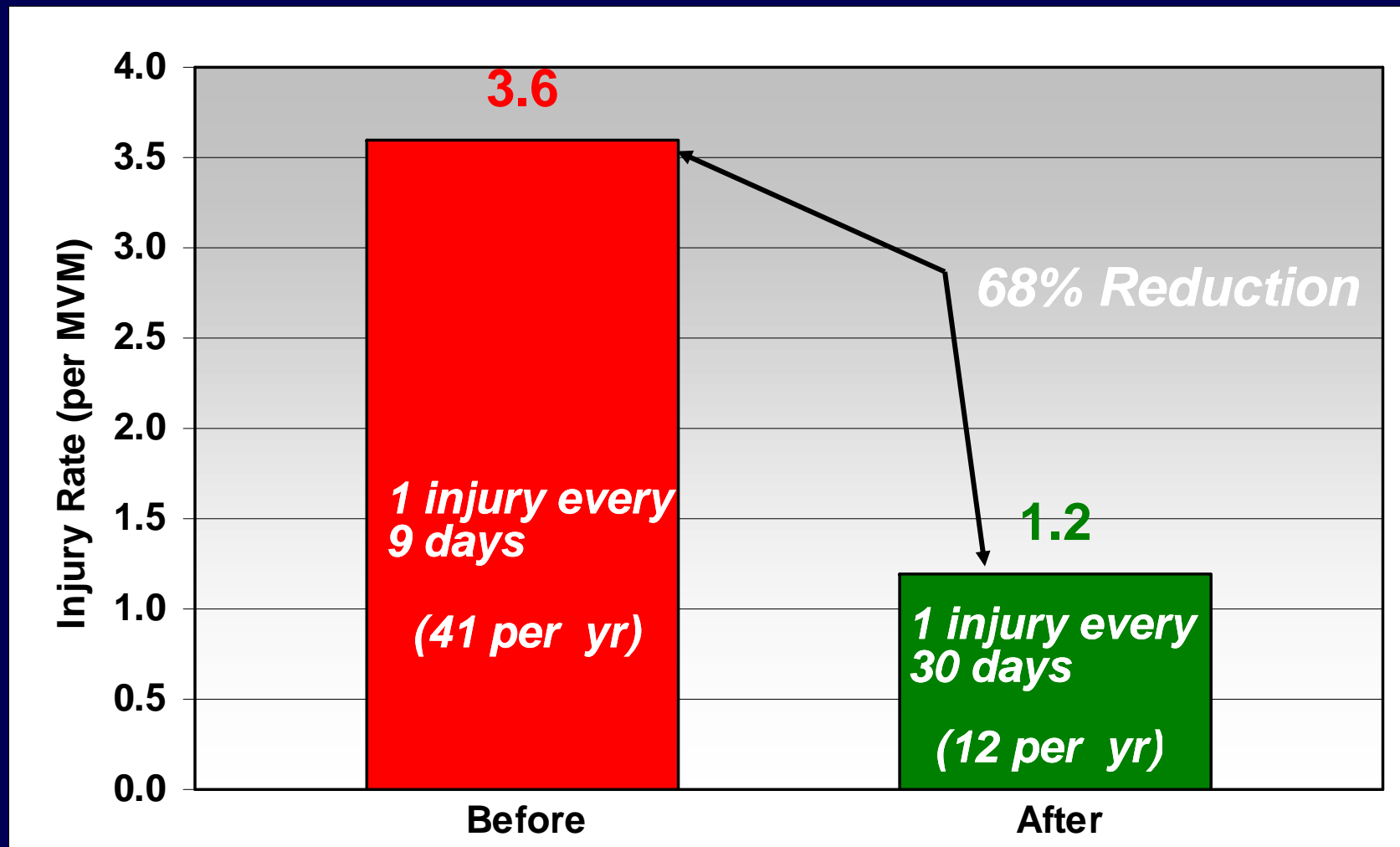


## Before/after studies: 1. Crash rate

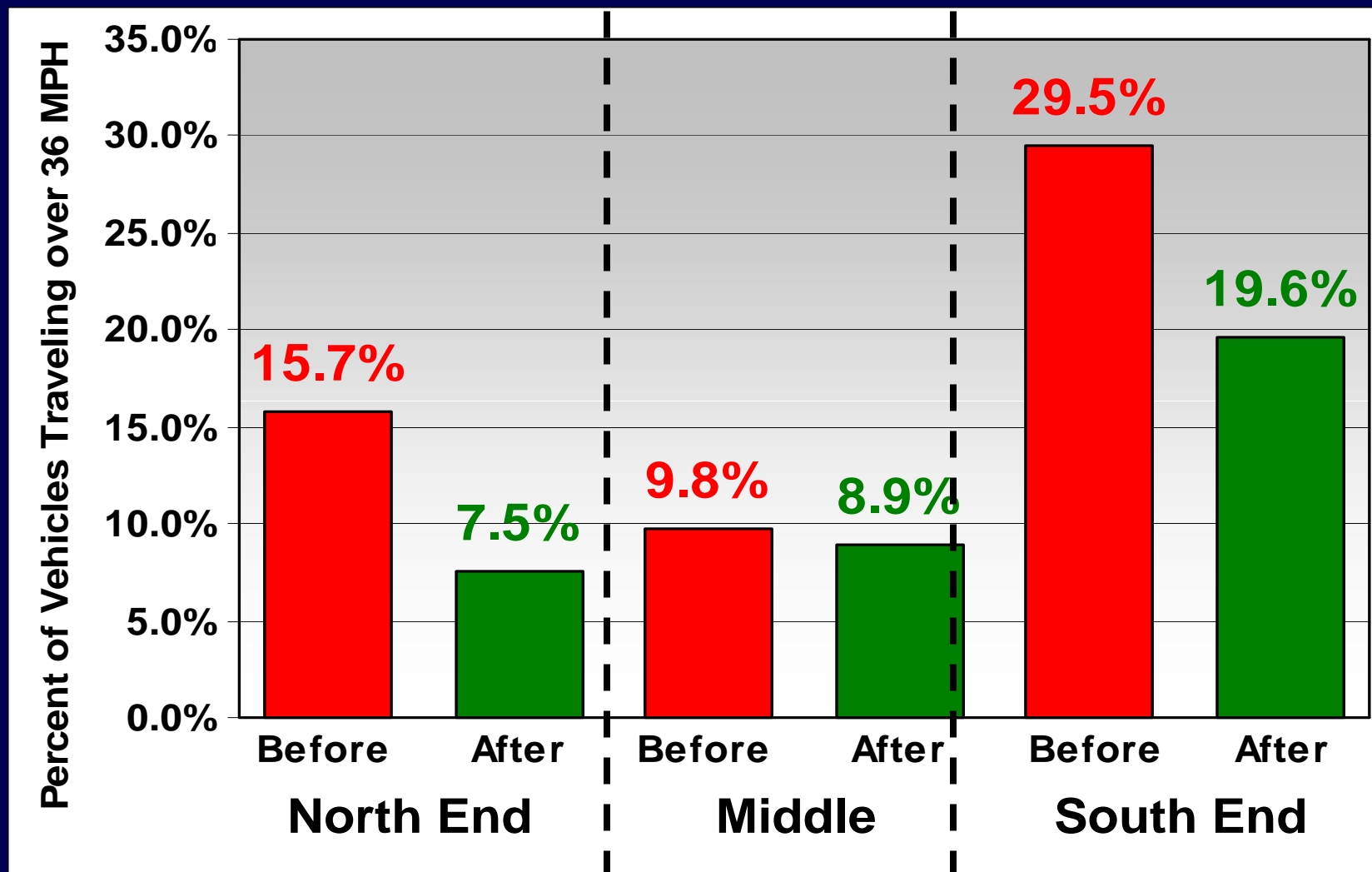




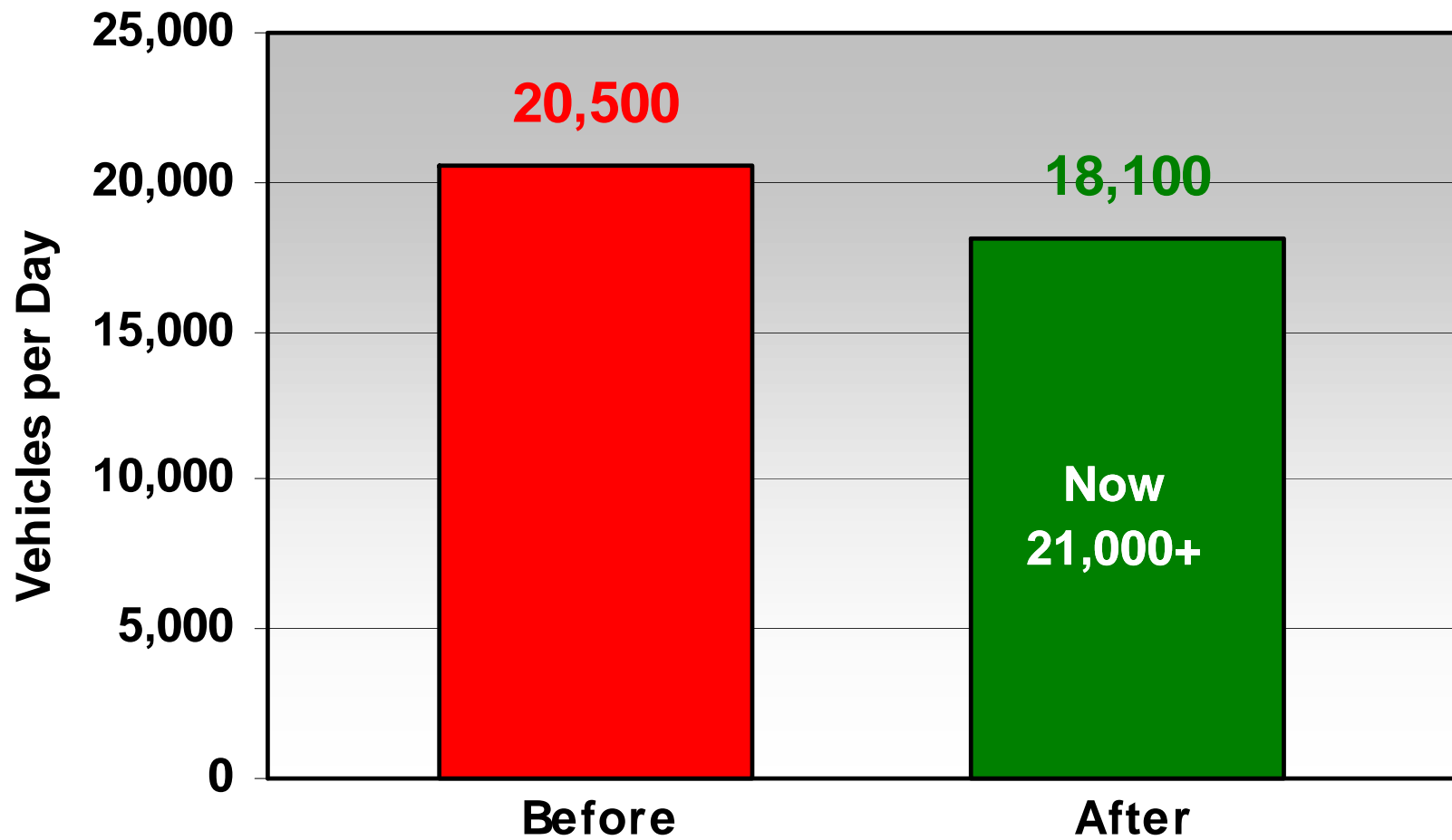
## Before/after studies: 2. Injury rate



## Before/after studies: 3. Speeding analysis

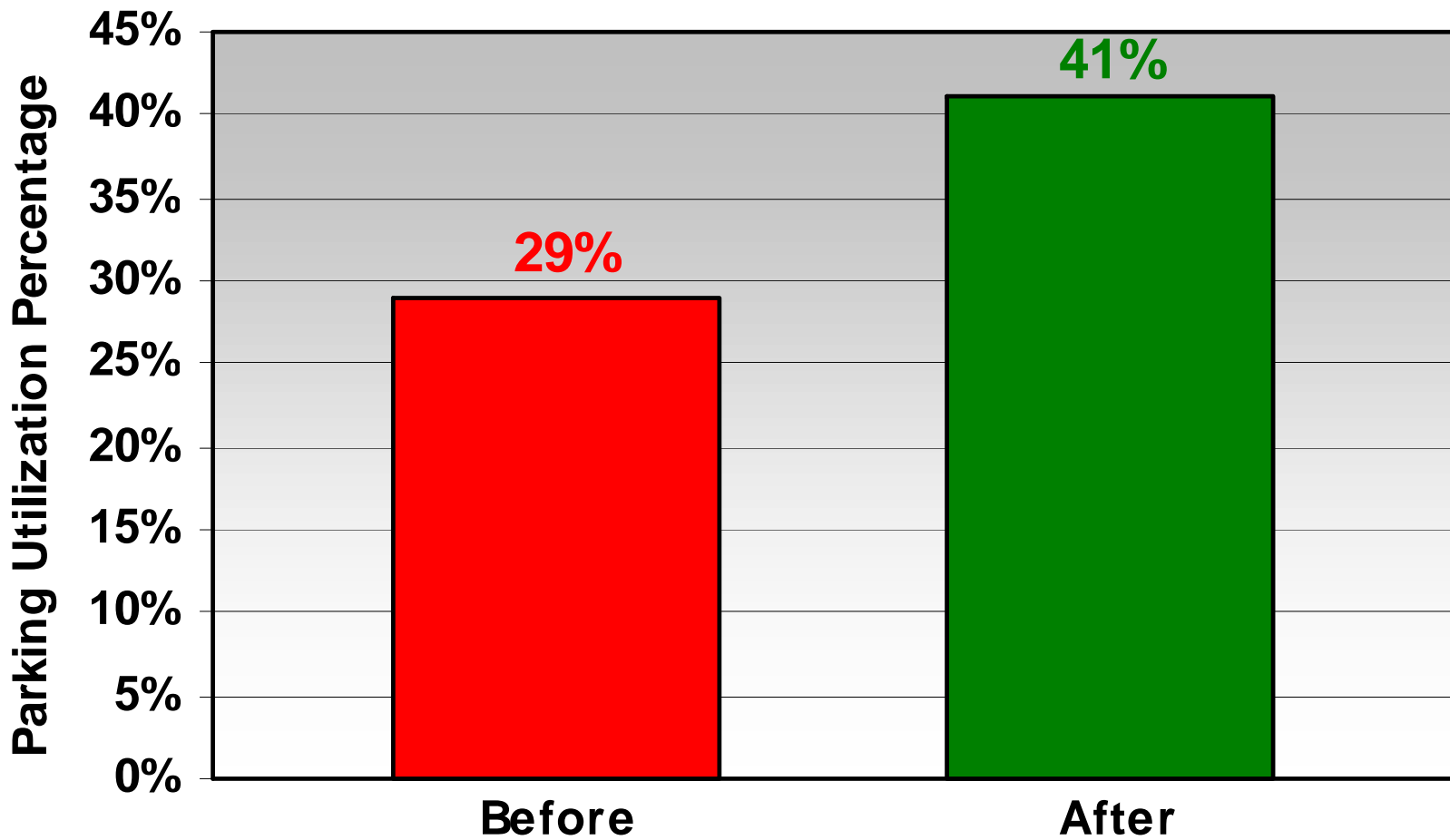


## Before/after studies: 4. Traffic volumes

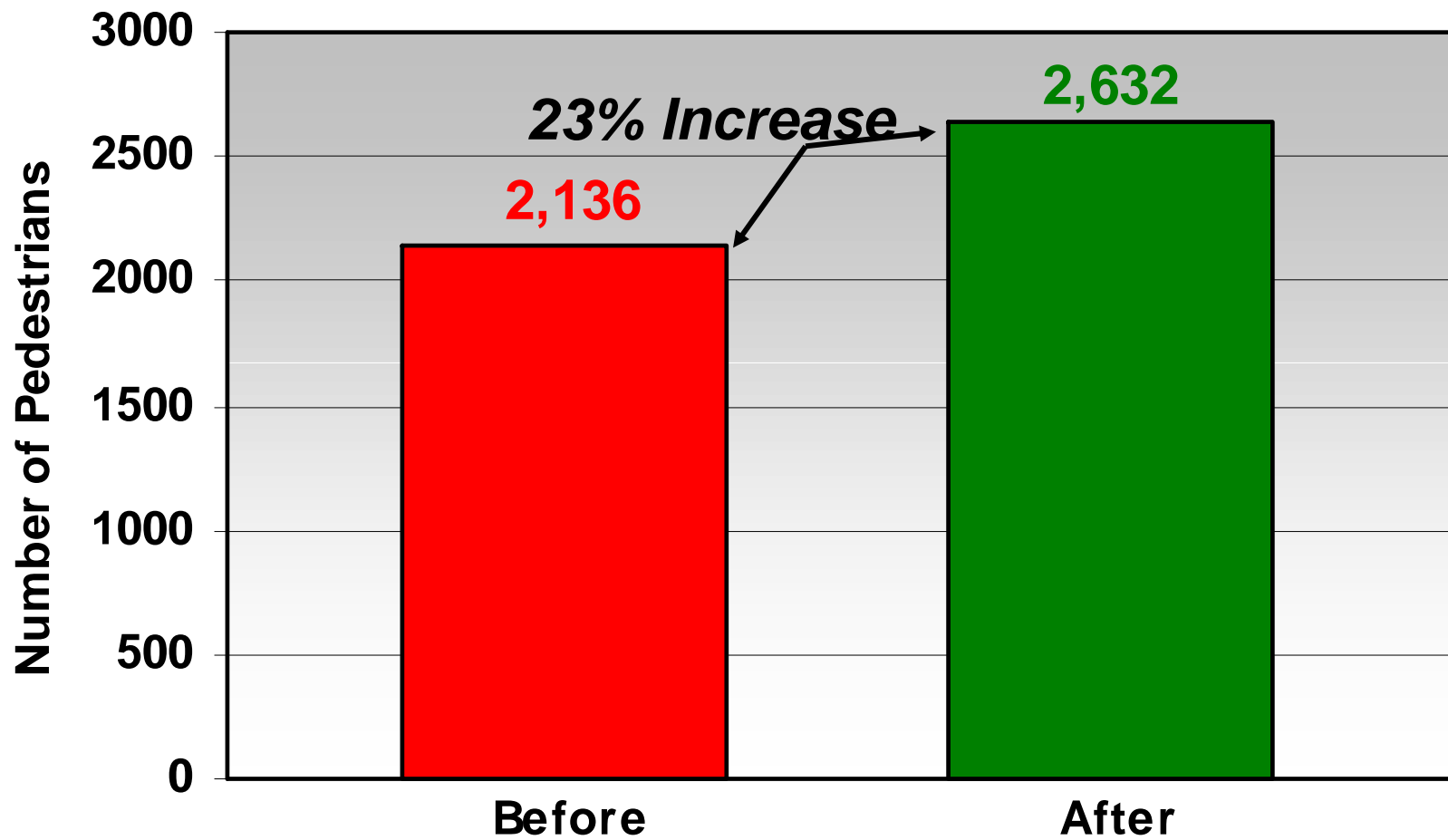




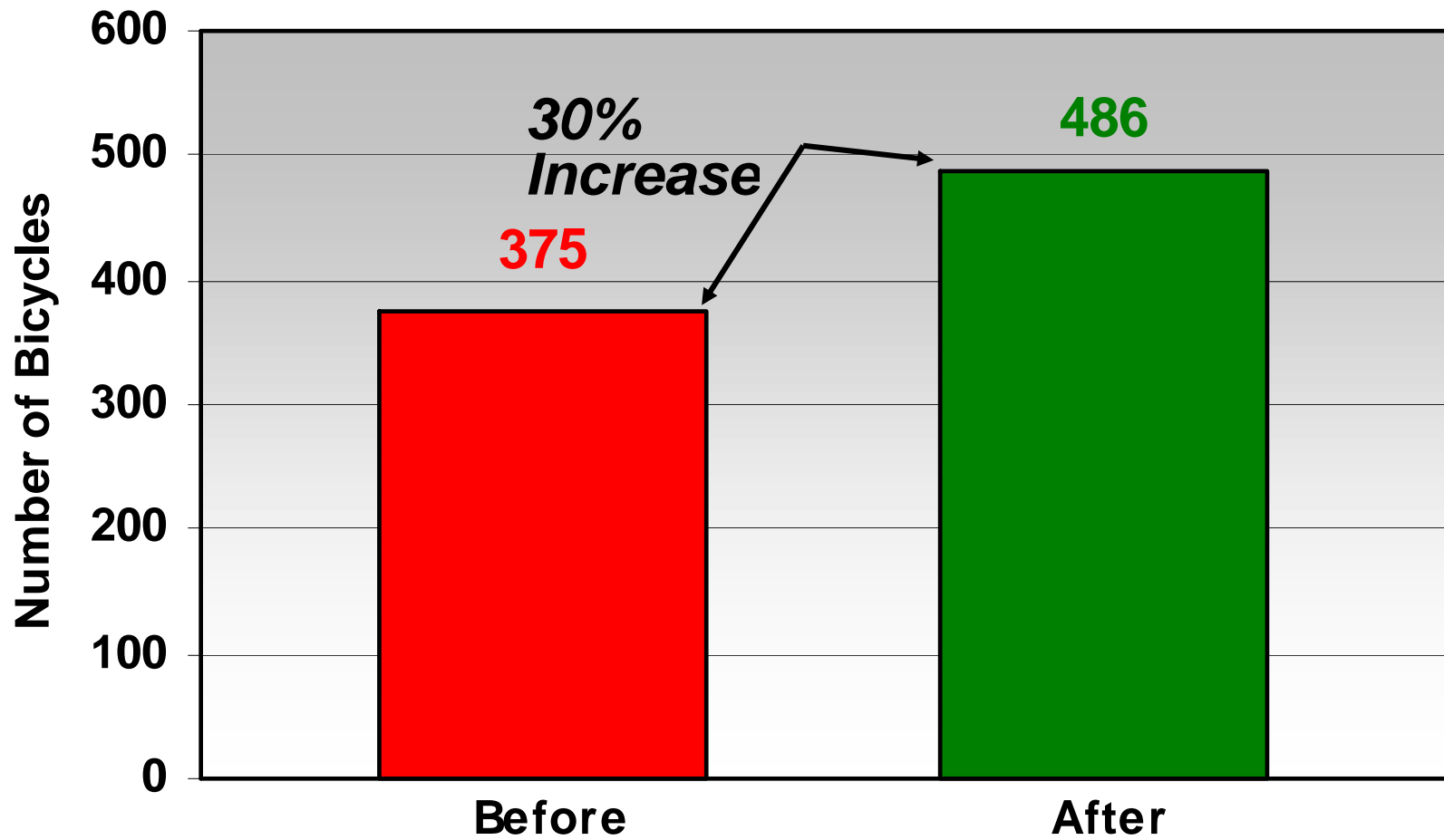
## Before/after studies: 5. On-street parking utilization



## Before/after studies: 6. Pedestrian volumes



## Before/after studies: 7. Bicyclist volumes





# Does the street benefit the community?



Which shopping mall do you want in your community?



# Does the street design reduce crashes?





# Does the street treat all travelers fairly?





# Complete Streets Goal



**Wise investments that will  
enhance the entire community**



## **Sample performance measures from other workshops**

- 1. Reduced crashes, before and after– vehicle, pedestrians, bicyclists**
- 2. Increase in ped, bike and transit users**
- 3. Adopt and use Level of Service for non-car users**
- 4. Increase in business occupancy rates / increased real estate values**
- 5. Recruit/retain desirable employees**
- 6. Improved air quality**
- 7. Improved health; lower obesity rates**
- 8. Connectivity – do sidewalks/bike lanes/transit connect?**
- 9. Are other communities looking to us as a model**
- 10. Acceptance by politicians, funders, builders, all stakeholders**
- 11. Fewer DUI citations – walk from tavern**



# Transformative Moment

- Faltering national **economy**.
- Increasing **gas prices** (Plan B).
- **Obesity** epidemic (CDC now recommends CS to prevent obesity).
- Growing awareness: **quality of life** an engine.
- Climate change & **sustainability**.





# Complete Streets

- Are sensitive to the community
- Serve adjacent land uses
- Serve all who potentially will use the street

